

On Your Next Trip Remember Your Passport—and Your Smile!

Delta Dental makes it easy to receive dental care here in the United States. Our Passport DentalSM program makes it easy to receive dental care almost everywhere in the world!

With Passport Dental, Delta Dental members can receive expert dental care when they are outside of the United States through the AXA Assistance worldwide referral network of dentists and dental clinics.

How to find a dentist

When outside the United States, call AXA Assistance collect at 312-356-5971 to receive a referral through an English-speaking operator. The operators are available 24/7. Members must identify themselves as Delta Dental members when they call. When inside the U.S., call AXA Assistance at 888-558-2705.

Dental services covered

Most Delta Dental members can receive dental treatment for both nonemergency and emergency care through Passport Dental.

However, it is important to note that dentists referred by AXA Assistance are not Delta Dental participating dentists. Members who are covered under any Delta Dental program that limits their

coverage when they see a nonparticipating dentist will also have limited coverage when they see a dentist referred by AXA Assistance.

How to submit a claim

When services are provided by dentists in the AXA Assistance referral network, members must pay for their treatment and get a detailed receipt so they can submit a claim to Delta Dental for reimbursement when they return home.

Receipts should include:

- The dentist's name and address (including country).
- A description of the services performed (including what tooth and/or teeth were treated).
- The charges and whether those charges were billed in U.S. dollars or local currency.

Once claims are submitted, we will reimburse members according to the terms and conditions of their existing Delta Dental coverage.